

Federal Work-Study Business Office

Name of Position: Student Office Assistant – Business Office

Number of positions available for this posting: 2

Pay Grade and Classification: Grade II - \$10.50/hour

Hours per week: 15-20

Terms of Employment: Fall, Spring, Summer

Name and Address of Employer:

Jackson State Community College Business Office 2046 N. Parkway Jackson, TN 38301

Supervisor:

Michelle Gurley 731-424-3520 ext. 50507 Mgurley2@jscc.edu

Location of Job Placement:

Business Office Administration Building (ADM-121)

Purpose and Role of the Position:

Assist the Business Office staff and answer the main phone line for the college.

Duties and Responsibilities:

- Assist the Business Office staff with general office duties including:
 - o Scanning documents into the system
 - Verifying scanned documents
 - o Answering Business Office phone calls and assisting students with account questions

Oualifications:

• Preferred Qualifications

o Previous customer service experience